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**DATE:** September 18, 2003  
**TO:** Examiner Dustin Nguyen  
**FIRM:** USPTO, Group Art Unit 2154  
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**FROM:** Jon A. Gibbons

**TOTAL NUMBER OF PAGES: 27  
(INCLUDING THIS PAGE)**

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9/25/03

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**MESSAGE:**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicant(s):** Paul G. RINGHOF et al.

**Serial No.:** 09/576,166

**For:** PROGRAMMABLE AGENT WORKSTATION SYSTEM AND METHOD

**Enclosed are the following:**

Transmittal letter (1 page); Response and Amendment (20 pages including abstract); and Executed Declaration and Power of Attorney (5 pages)

**Docket No.:** BOC9-1999-0054-US1

**120-A99-157**

**September 18, 2003**

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Paul G. RINGHOF, et al.

Serial No. 09/576,166

Filed: May 22, 2000

For: PROGRAMMABLE AGENT WORKSTATION SYSTEM AND METHOD

: Atty. Docket No. BOC9-1999-0054-US1

: Group Art Unit: 2154

: Examiner: Dustin Nguyen

: Confirmation No. 2270

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Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

SIR:

Transmitted herewith is a response with amendment in the above-identified application, and the following:

☒ Executed Declaration & Power of Attorney (5 pgs.)

☒ No additional filing fee is required.

The fee has been calculated as shown below. *(Small entity fees indicated in parentheses.)*

CLAIMS AS AMENDED						
(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Claims	Rate	Fee
Total Claims <i>(Small Entity)</i>	38	-	38	0	18.00 <i>(9.00)</i>	0
Independent claims <i>(Small Entity)</i>	3	-	3	0	84.00 <i>(42.00)</i>	0
Multiple Dependent <i>(Small Entity)</i>	0	-	0	0	280.00 <i>(140.00)</i>	0
Extension of Time Fee <i>(Small Entity)</i>	One Month \$110 <i>(\$55)</i>		Two Months \$410 <i>(\$205)</i>	Three Months \$930 <i>(\$465)</i>		0
Total						\$0.00

☒ The Commissioner is hereby authorized to charge any required fees to Deposit Account No. 09-0452.

Respectfully submitted,

Date: 9/18/03By: Jon A. Gibbons  
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